

FAQ

If you have any questions about our programming, campus, or anything else, send us an [email](#), or call us at 403.356.4900.

Here are some answers to commonly asked questions:

Q. When are new course listings available?

A. Continuing Education publishes two course guides every year. They are available to the public in late August and in early December. Check out the [Continuing Education](#) home page for course guide downloads.

Q. What is your refund policy?

A. Refunds are available if Continuing Education cancels a course. If you must withdraw from a course, simply notify us at least two working days before the course begins and we will attempt to accommodate you into another course or issue you a refund less a \$30.00 cancellation fee. Registrations cancelled within two working days of the course start date will not be eligible for a refund.

A. For Series Summer School of the Arts and Summer Camps, full refunds are available. If you withdraw 30 days or more before the start date, you will receive a full refund (less a \$30 administration fee). If RDC cancels a course or if you withdraw for medical reasons (and provide documentation), you will receive a full refund for your course fees. If you withdraw from a workshop 30 or less days from the start date, we are not able to issue a refund.

Q. Can I be put on a waitlist if my desired course is full?

A. Absolutely! If you call to register for a course and it is full, let us know you'd like to be put on a waiting list. Registration information: 403.357.3663

Q. Where do I park and is there a cost?

A. On weekdays, hourly parking is available in Lot P West (north of the Arts Centre - tall red brick building) and Lot P East (north of Four Centres - east end of campus, silver metal building). From 8:00am to 4:00pm the cost is \$2.00 per hour to a maximum of \$8.00 per day. CASH or CREDIT CARD is accepted for payment at "Pay and Display" kiosks.

Paid Parking is available evenings (4:00pm to 10:00pm) and weekends (8:00am to 10:00pm), in Lots P East and West and in Lot C (north of the Library). The cost is \$1.00 per hour to a maximum of \$4.00.

RDC continues to provide a number of free public parking options in unreserved parking lots after 4:00pm weekdays, and all day on Saturdays and Sundays. Parking is not allowed in the Bethany Collegese side parking lot. For more information, visit [Parking at RDC](#).

Q. If I am staying on campus for a summer program, where do I stay?

A. If you are coming to RDC for Series or another resident camp, you will be staying on site at Residence. For specific questions regarding your stay, please contact Residence at 403.342.3257